

### State of the art of LCA in business

*Diana Aragón, Eric Mieras* November 17<sup>th</sup>, 2014





## Agenda

- What is the state of the art of LCA in business
- The challenges LCA practitioners face
- Approach to seize the full potential of LCA

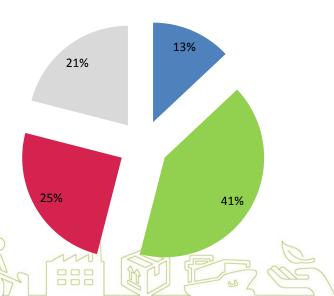




## Experience with LCA is growing

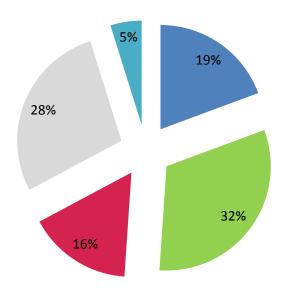
# Most companies have over 5 years of experience

Less than a yearBetween 1 and 5 yearsBetween 5 a 10 yearsMore than 10 years



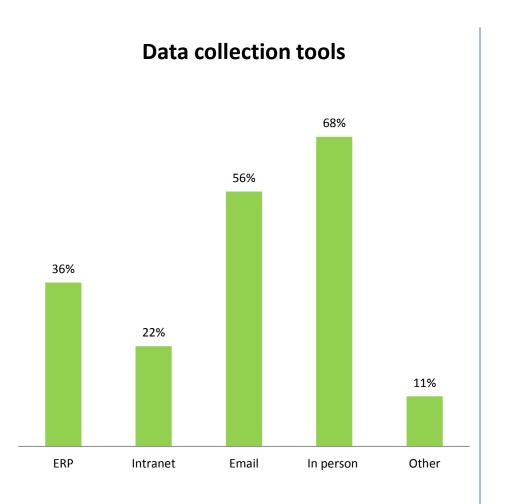
#### Support from a wide range of service firms

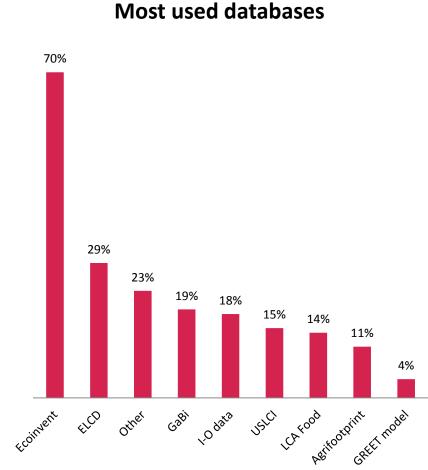
- Tool developers
- Environmental consultants
- General management consultants (e.g. Deloitte, E&Y, KPMG)
- Universities
- Other (Please specify)





## Data collection is time consuming



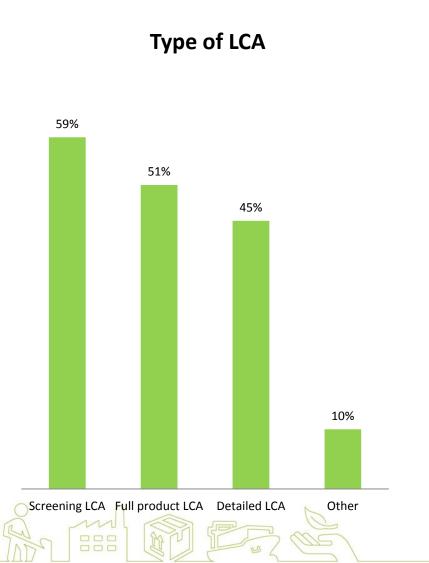




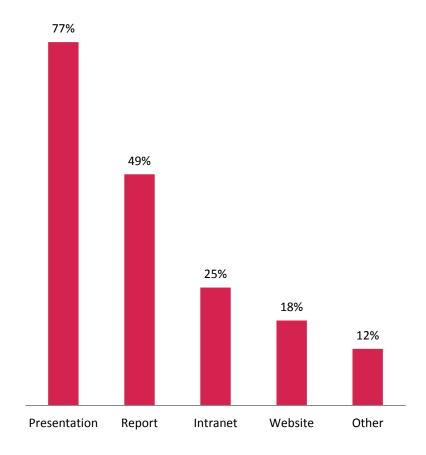
60 hours is the average time that companies spend on a LCA study



## Variety of ways to use LCA



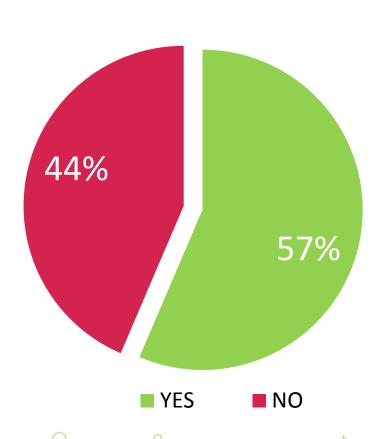
#### **Communication of LCA results**

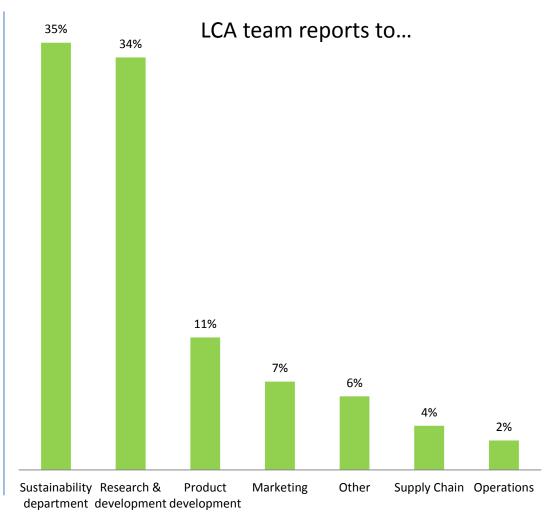




### Position of LCA in companies





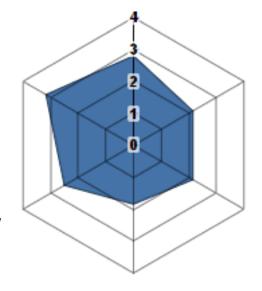




### Success factors for LCA departments

#### Intrapreneur who pushes LCA activities

A long-term environmental commitment



Committed Top Management

The development of internal know-how

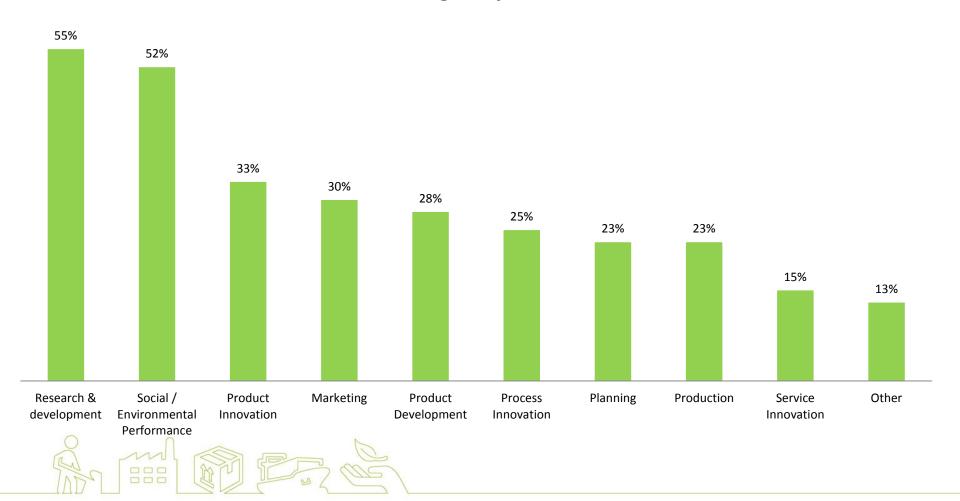
Other technical departments are involved

The establishment of internal communication channels

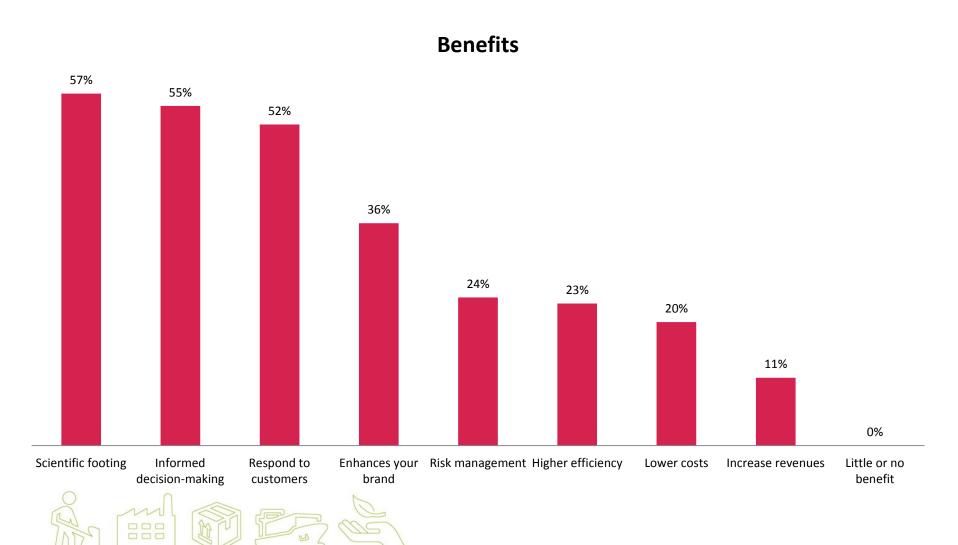


### Innovation and performance are important drivers for LCA

### **Strategic objectives**



## LCA substantiates sustainability

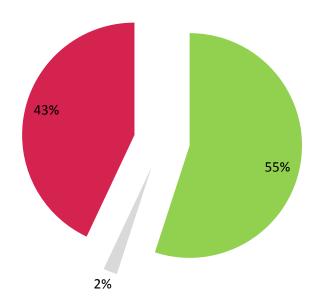




### LCA will be used more and more

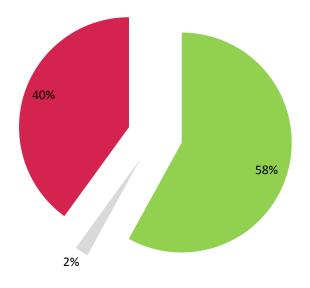
### **Future plans for using LCA**

- Increase the use of LCA
- Decrease the use of LCA
- Continue using it with the current frequency



### **Future plans for LCA applications**

- Explore new applications
- Reduce current applications
- Continue with the current applications





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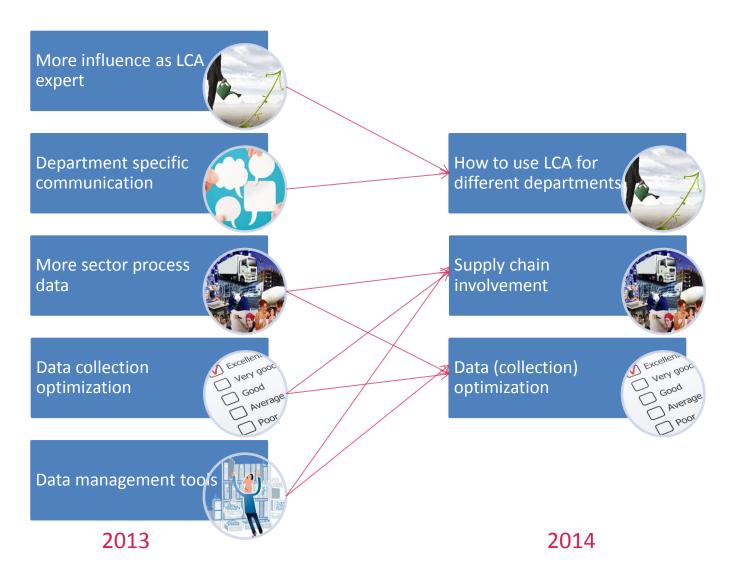


### Challenges for integration of LCA in business



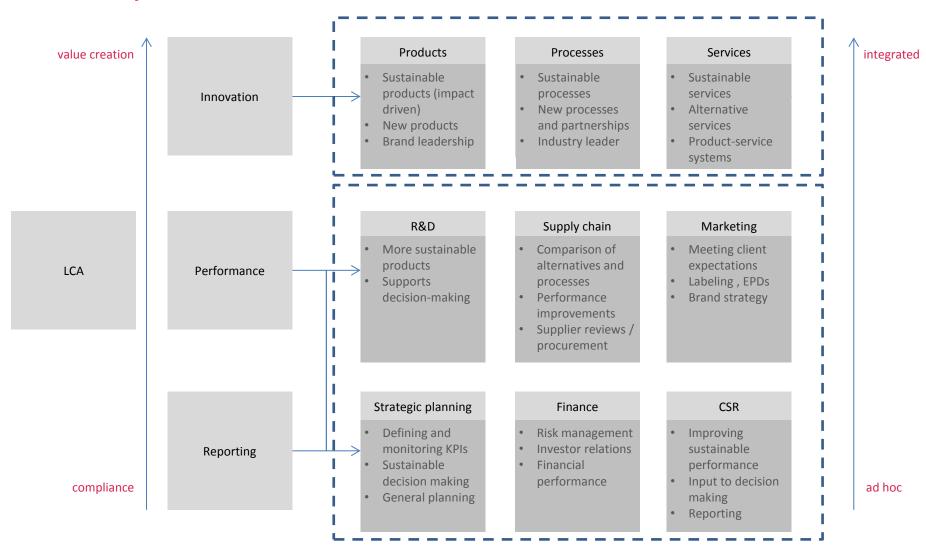


### Main findings from Round Tables 2013 & 2014





## All departments could benefit from LCA



# ...they all have their own specific needs



Sustainability Director

Demonstrate to the company that sustainability is a value creator



Louisa

LCA and Sustainability Experts

Support business with

relevant data & advice



Pedro

Production and Purchasing Managers

Find best facilities, production technologies and suppliers



Sales and Marketing

Promote the sustainability of the company & value proposition



Hank

Product developer

Create new and better products

Show business value of sustainability/LCA

Create focus to meet goals

Communicate sustainability efforts and report on results

Set KPIs and monitor progress

Understand hotspots and support decisions

Increase efficiency in delivering LCA

Measure impacts of products and processes

Generate insights in hotspots and link to business objectives

Sound and robust methodology and software

Collection of data to get recent and specific data

Improvement opportunities for operational performance

Supply chain engagement on sustainability, including supplier reviews

Data collection from suppliers

Meet customer needs and behavior

Enhance brand reputation

Substantiation of marketing claims

**Labeling** of products

Input for product innovation

Understand hotspots and support product design

Compare scenario's and products on impact

Quick insight in impact of (material) changes

Deliver value to customers and business through (more) sustainable products and services











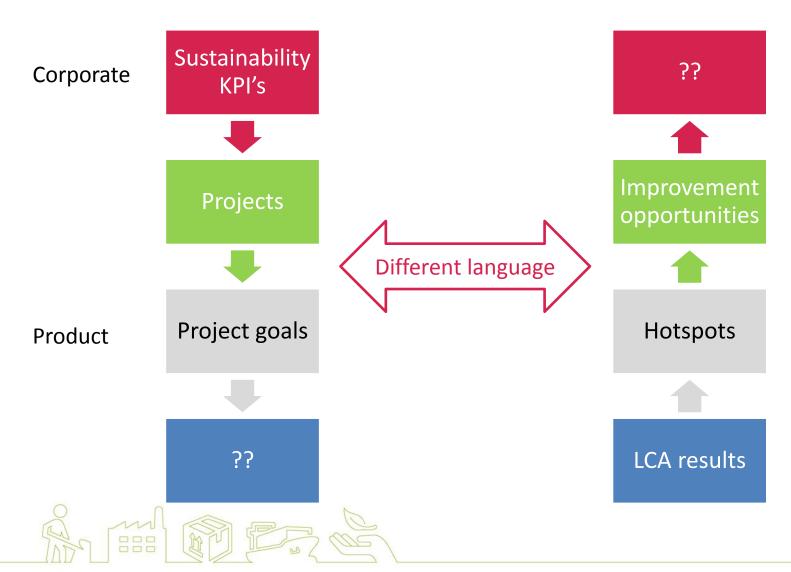
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## Top-down and bottom-up are not aligned





## Combine top-down and bottom-up approaches

Sustainability Corporate KPI's **Improvement Projects** Hotspots **Product** LCA results



### KPI's

- Sustainability KPI's on corporate, business unit and department level:
  - Energy, water, CO2
- Overall KPI's for the business:
  - Revenue, innovation, costs, reputation
- Strategic ambitions:
  - E.g. Industry leader in sustainability
  - Driven by mission and vision



## Projects / improvement opportunities

- Determine potential solutions and prioritize actions around most significant issues or benefits:
  - Product or process specific:
    - Product A, Product group B, etc.
    - Process X, Process Y, etc
  - Topic specific:
    - Biodiversity, Climate change, Energy efficiency, Deforestation, Toxic materials, Greenhouse gases, Fossil resources, Land use, Material efficiency, Resource efficiency, Packaging, Waste, Water
  - Location specific:
    - Production plant, stores, warehouses, etc.

### Hotspots

- Identify issues of concerns on a product (group) level
- Pinpoint where the biggest impact is:
  - Life cycle stages:
    - Resource extraction, transport, production, use, end of life
  - Impact categories:
    - Environmental and/or social
  - Specific processes, materials, locations or suppliers

### Take the lead in connecting the dots

- Create overview of business and project KPI's plus hotspots
- Link product level with business level:
  - Bring together insights on sustainability on organizational and product level;
  - Identify hot spots overlap, blind spots and sweet spots.
- Bring together different departments and identify intrapreneur/champion(s):
  - Verbalize ambitions;
  - Set targets and steer as group.
- Select right tools:
  - LCA where possible, or other approaches if needed;
  - Map ecosystem of software/tools in use.
- Explore new opportunities to create value



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